

PRIVACY AND COOKIE STATEMENT – VR BOXX B.V.

The private company with limited liability VR Boxx B.V., established and office-based in (5768 CK) Meijel on the address Pater Willemsplantsoen 1 C, reachable via info@vrboxx.eu or +31 6 1310 5846 and responsible for the due processing of your personal data as set forth in this privacy statement.

Personal data we process

VR Boxx processes your personal data through the use of our services and/or by making it personally available to us. Furthermore, data will be processed if you have explicitly given your permission to do so.

Below you will find an overview of the personal data we process:

- First and last name
- Gender
- Date of birth
- Place of birth
- Address data
- Telephone number
- E-mail address
- IP-address
- Miscellaneous personal data you actively provide by e.g. creating a profile on the website, correspondence or by contacting us by telephone.
- Data about your activities on our website.
- Data about your browsing behavior concerning multiple websites by using cookies (for example because this company is part of a certain advertising network)
- Bank account number

Particular and/or sensitive personal data we process

VR Boxx processes the following particular and/or sensitive personal data:

- Health condition
- Data from persons under the age of 16
- Imagery (photos and video's)

Our website and/or service explicitly does not have the intention to collect data about website visitors that are below the age of 16, unless given permission by a parent or guardian. We are, however, unable to verify if a visitor is over the age of 16. Therefore, we advise the concerned parents to supervise their children's online activities to prevent the collection of data from their children without parental permission. If you are convinced that we have collected personal data about a minor without permission we kindly ask you to contact us via info@vrboxx.eu so that we can delete this information.

Purpose and basis for processing personal data

VR Boxx processes your personal data for the following purposes:

- handling of customer payments
- distribution of our newsletter and/or advertising brochure
- handling e-mail and telephone traffic in support of our services

- informing you about changes to our services and products
- delivering goods and services to you
- VR Boxx analyzes your behavior on our website for the purpose of improving our website in tailoring to your preferences
- VR Boxx tracks your browsing behavior over several websites in order to cater to your needs

Automated decision-making

VR Boxx does not make use of automated decision-making processes that could have considerable personal consequences.

How long we store your personal data

VR Boxx does not store your personal data longer than strictly necessary for the purpose of which these data have been collected.

Sharing personal data with third parties

VR Boxx shares your personal data with several third parties if necessary for the execution of the agreement and to comply with legal obligations. To maintain strict levels of security and confidentiality we conclude processor agreements with companies that collect and process data on our behalf. At all times VR Boxx remains accountable for the processing of these data. Furthermore, VR Boxx will only provide your personal data to third parties with your explicit permission, like on social media.

Cookies or related methods we make use of

VR Boxx makes use of functional, analytic and tracking cookies. A cookie is a small text file that is stored in the directory of your computer, smartphone or tablet when you visit our website for the first time. VR Boxx only makes use of cookies for the purpose of technical functionality. They ensure the proper functionality of our website and e.g. saving your preferred settings. Cookies are also used for the improvement and optimization of our website. In addition we make use of cookies to analyze your browsing behavior to provide you with personalized content and ads. We have informed you about these cookies when you first visited our website and requested your permission for its use. You can revoke your permission by altering the settings of your web browser. Moreover, you can delete all stored information in the settings of your web browser. For further explanation: <https://veiliginternetten.nl/themes/situatie/cookies-wat-zijn-het-en-wat-doe-ik-ermee/>

Viewing, modifying and/or deleting your data

You maintain the right to view your personal data, modify or delete it. In addition you have the right to revoke your permission for or object to the processing of your personal data by VR Boxx and maintain the right to data portability. This means you can submit a request to transfer to you the personal data we have of you or a third party organization.

You can submit a request for inspection, modification, deletion or transmission of your personal data or a withdrawal of your permission or objection to the processing of your personal data to info@vrboxx.eu.

To ascertain that the request is made by you, we kindly ask to enclose a copy of your ID-card or passport. When you enclose a copy of your ID-card or passport please make sure you have redacted the MRZ (machine readable zone) i.e. passport number and social security number. This is for the protection of your privacy. We try to reply as soon as possible but no later than within 4 weeks of your request.

How we protect your personal data

VR Boxx takes the protection of your data seriously and has taken appropriate measures to prevent misuse, loss, unauthorized access, unwanted disclosure and/or unauthorized modification. If you are under the impression that your data is not properly protected or there are indications of misuse, please contact our customer service or e-mail via info@vrboxx.eu.